



Terms and conditions

RESERVATION CONDITIONS

To guarantee a reservation, clients are requested to give their credit card details (Visa or Mastercard). 100% of the total amount of the reservation is requested to confirm the reservation.

When booking more than 5 rooms, different policies and additional supplements may apply.

CANCELLATION POLICY

Cancellation period is based on local hotel time.

Free cancellation up to 3 days before arrival.

After this time, 100% of the reservation amount will be charged.

This same amount will be charged in case of no-show.

When booking more than 5 rooms, different policies and additional supplements may apply.

CHECK IN & CHECK OUT

Rooms are available from 16.00 (4 pm) on day of arrival. Guests are welcome to arrive earlier, use our facilities and leave luggage.

We appreciate check in before 18.00 (6pm) when possible. Please give us advance notice in the event of an arrival after 20.00 (8pm).

Check out is 11.00 am on the day of departure.

ADDITIONAL INFORMATION

Dogs are accepted in certain bedrooms only with a supplement of 15 € per day. A request has to be made at the time of enquiry as a reservation may not be guaranteed if a guest arrives with a dog without having prior confirmation from the hotel.

Our restaurant, bedrooms and public areas are NON SMOKING following government legislation, however there are exterior terraces and garden areas available.

Please note we do not accept cheques, payments can be made by credit card (Visa or Mastercard) and cash.

FLEURAY - N°32 route D74
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